



Gateway M305 Notebook serviceguide



Customizing

Troubleshooting

Gateway®

Contents

Replacing Gateway M305 Components	1
Identifying the notebook model	2
Identifying components	3
Preparing your work space	4
Preventing static electricity discharge	5
Preparing the notebook	6
Removing the battery	7
Adding or replacing memory modules	8
Replacing the 802.11 mini PCI card	12
Replacing the hard drive kit	18
Replacing the hard drive in the hard drive kit	21
Replacing the keyboard cover	24
Replacing the keyboard	27
Replacing the optical drive kit	34
Replacing the LED indicator panel	38
Replacing the CMOS battery	40
Replacing the hinge covers	42
Replacing the cooling assembly	45
Replacing the LCD panel assembly	49
Replacing the palm rest assembly	54
Replacing the diskette drive kit	59
Replacing the memory card reader kit	64
Replacing the system board	71
Replacing the modem	81



Replacing Gateway M305 Components

Important



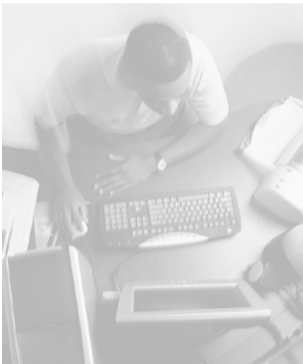
This service guide is not intended to be provided to individual users or consumers. It cannot be provided to anyone other than an authorized service provider.

Use this service guide to help plan your maintenance tasks for the Gateway M305 notebook. All tasks covered in this guide can be performed by an **authorized field technician** without jeopardizing the notebook's warranty.

For information on the notebook's general maintenance, technical support, safety notices, and regulatory notices, see your Gateway user's guide.

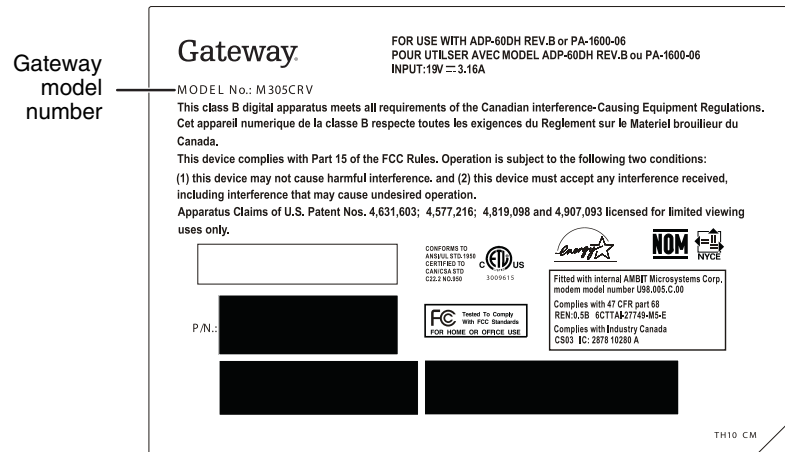
If you have suggestions regarding the content of this guide, send an e-mail with the subject "Service Guide Comments" to channel.services@gateway.com.

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Identifying the notebook model

The label on the bottom of the notebook contains information that identifies the notebook model and its features.



Warning

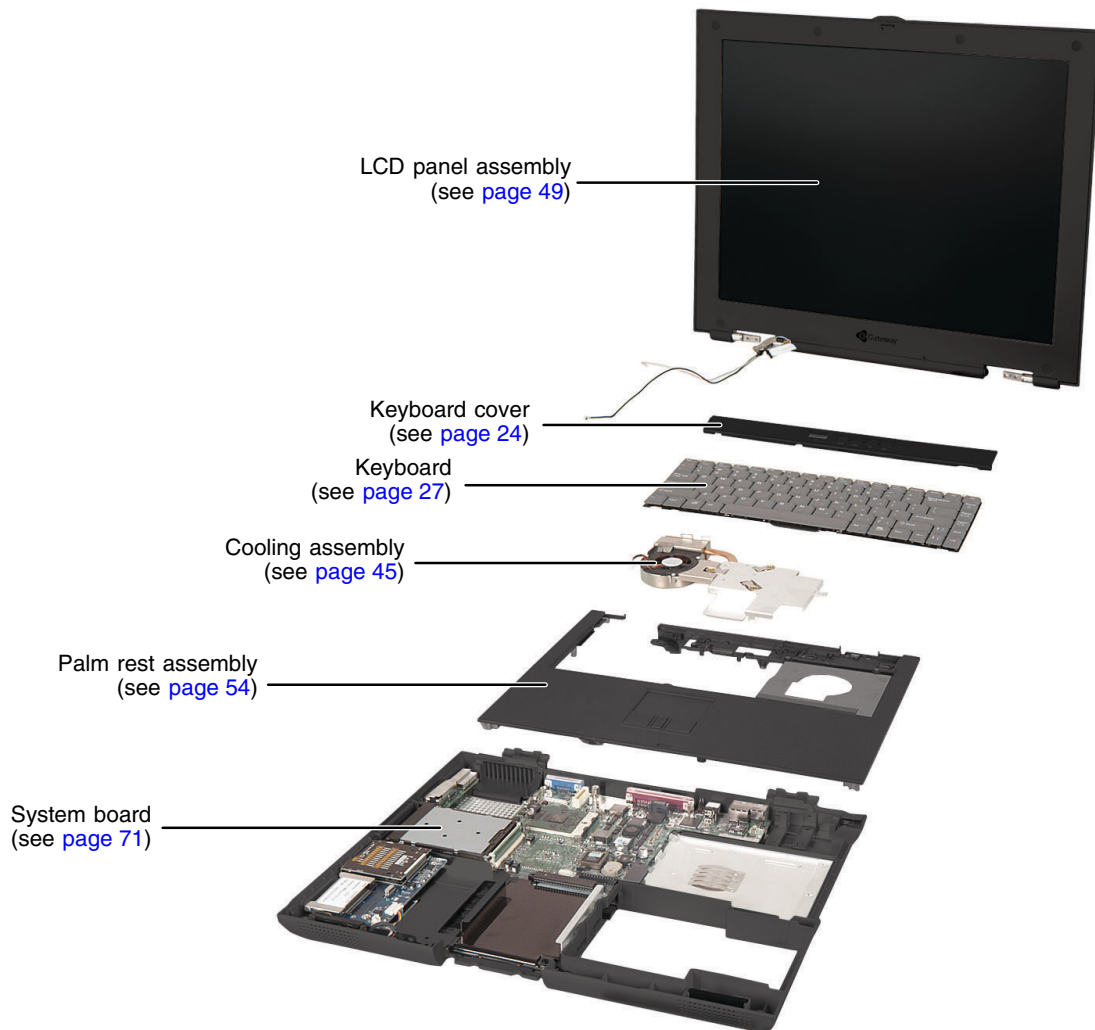


It is important that you use the correct service guide for the notebook. Failure to follow the approved tasks for the notebook model may result in damage to the notebook.

Identifying components

Where screw measurements are shown, the first number indicates screw head width, and the second number indicates screw length.

Use this chart to identify the main components of the notebook. For a complete list of replaceable parts, see [“Contents” on page i](#).



Preparing your work space

Before performing maintenance on the notebook, make sure that your work space and the notebook are correctly prepared.

- Wear a grounding (ESD) wrist strap, and use a grounded or dissipative work mat.
- Use a stable and strong table, and make sure that the table top is large enough to hold each component as you remove it.
- Use bright lighting to make part identification easier.
- Keep your work surface free from clutter and dust that may damage components.
- Use a magnetized screwdriver for removing screws.
- When removing components that are attached to the notebook by a cable, unplug the cable before removing the screws, when possible, to avoid damaging the cable.
- As you remove components and screws, lay them toward the rear of your work surface (behind the notebook) or far enough to the side that your arms do not accidentally brush them onto the floor.
- To help keep track of screws, try the following:
 - Place each component's screws in their own section of a parts sorter.
 - Place each component's screws next to the component on your work surface.
 - Print the first page of each task, then place the page toward the rear of your work surface. As you remove screws, place the screws in their respective boxes on the page. Where screw measurements are shown, the first number indicates screw head width, and the second number indicates screw length.
 - After loosening screws that are deeply recessed in a hole (for example, on the bottom of the base assembly), you can leave the screws in the holes if you place small pieces of masking tape over the hole openings. When reassembling the component, just remove the tape and tighten the screws.
 - When you place flat-headed screws on your work surface, stand them on their heads to prevent the screws from rolling off the table.

Preventing static electricity discharge

The components inside the notebook are extremely sensitive to static electricity, also known as *electrostatic discharge* (ESD).

Warning



ESD can permanently damage electrostatic discharge-sensitive components in the notebook. Prevent ESD damage by following ESD guidelines every time you open the notebook case.

Warning



To avoid exposure to dangerous electrical voltages and moving parts, turn off the notebook and unplug the power cord and modem and network cable before opening the case.

Before replacing components, follow these guidelines:

- Turn off the notebook.
- Wear a grounding wrist strap (available at most electronics stores) and attach it to a bare metal part of your workbench or other grounded connection.

Warning



To prevent risk of electric shock, do not insert any object into the vent holes of the notebook.

- Touch a bare metal surface on your workbench or other grounded object.
- Unplug the power cord and the modem and network cables.
- Remove the battery. For more information, see [“Removing the battery” on page 7](#).
- Disconnect all peripheral devices and remove any PC Cards.

Before working with notebook components, follow these guidelines:

- Avoid static-causing surfaces such as carpeted floors, plastic, and packing foam.
- Remove components from their antistatic bags only when you are ready to use them. Do not lay components on the outside of antistatic bags because only the inside of the bags provide electrostatic protection.
- Always hold components by their edges. Avoid touching the edge connectors. Never slide components over any surface.

Preparing the notebook

Warning



To avoid exposure to dangerous electrical voltages and moving parts, turn off the notebook, remove the battery, and unplug the power cord and modem and network cables before opening the case. Replace the cover before you restore power or reconnect the modem and network cables.

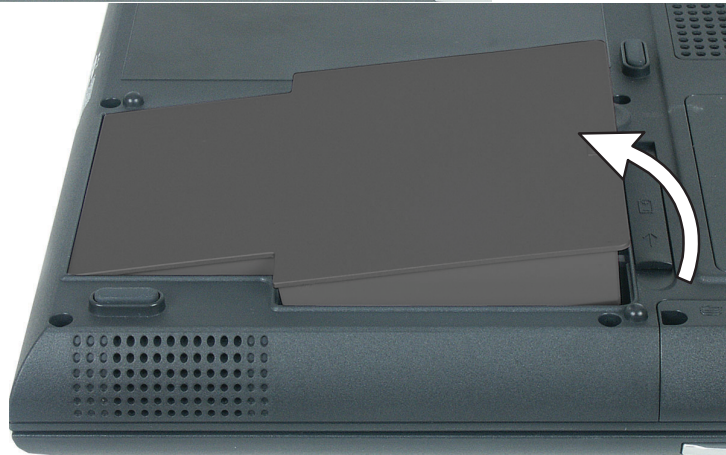
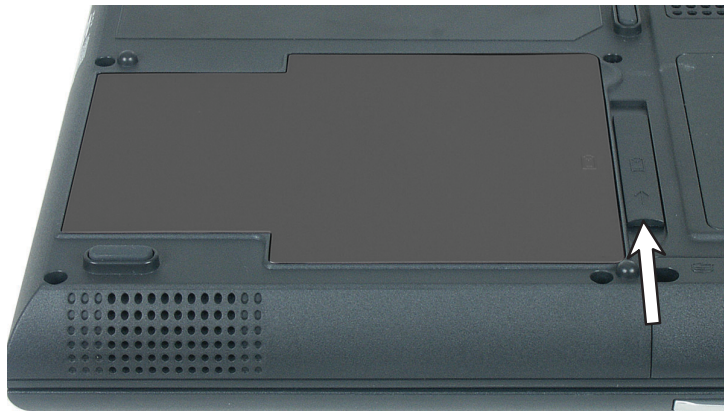
To prepare the notebook for maintenance:

- Make sure that the CD or DVD drive and the optional diskette drive or optional card reader are empty.
- Disconnect all peripheral devices and remove any PC Cards.
- Turn off the notebook and unplug the power cord and modem and network cables (if attached).
- Turn over the notebook and remove the battery. For more information, see [“Removing the battery” on page 7](#).

Removing the battery

▶ To remove the battery:

- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Slide the battery release latch and lift the battery out of the bay.



Adding or replacing memory modules

Tools you need to complete this task:



Phillips #0 screwdriver

Important

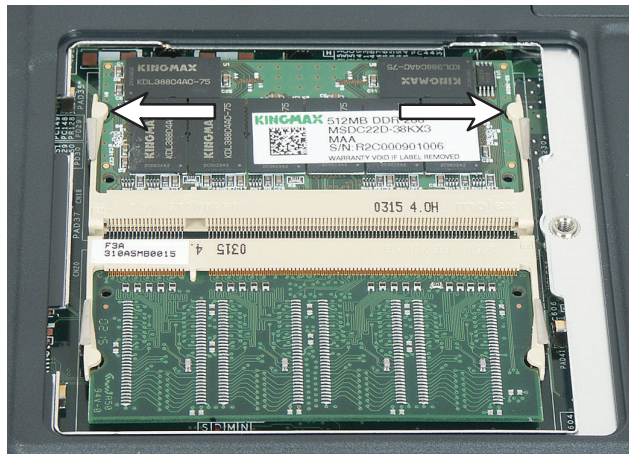


Use only memory modules designed for the Gateway M305.



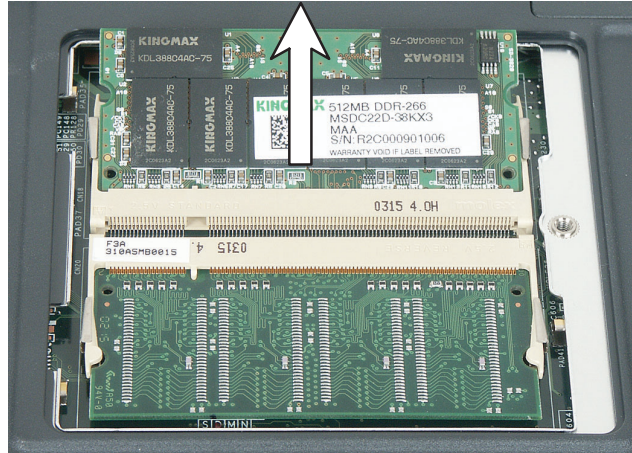
To add or replace memory modules:

- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook”](#) on page 6.
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery”](#) on page 7.
- 4** Loosen the captive screw that secures the memory cover. (The screw cannot be removed.)
- 5** Lift the screw side of the cover upward, then slide the cover out.
- 6** If you are removing a module, gently press outward on the clip at each end of the memory module until the module tilts upward.



Replacing Gateway M305 Components

- 7 Pull the memory module out of the slot.

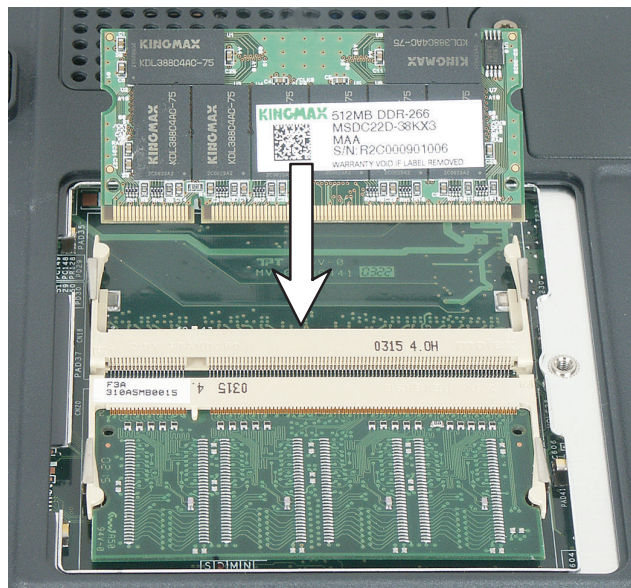


- 8 Hold the new or replacement module at a 30-degree angle and press it into the empty memory slot. This module is keyed so it can only be inserted in one direction. If the module does not fit, make sure that the notch in the module lines up with the tab in the memory slot.

Important



Use only memory modules designed for the Gateway M305.



- 9 Gently push the module down until it clicks in place.
- 10 Replace the memory bay cover and tighten the cover screw.



Replacing the 802.11 mini PCI card

Caution



By law, only approved wireless modules provided by Gateway, or a Gateway authorized representative, explicitly for your Gateway M305 may be installed in this notebook.

Tools you need to complete this task:



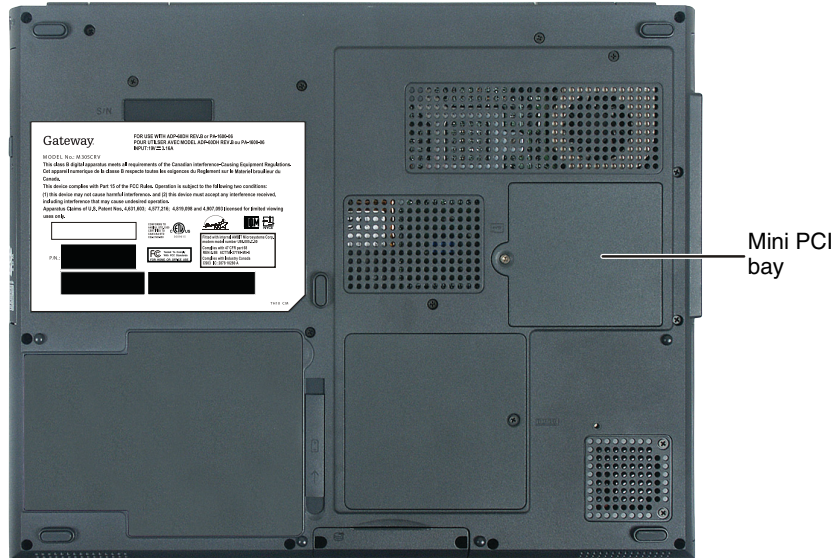
Torx T8 screwdriver



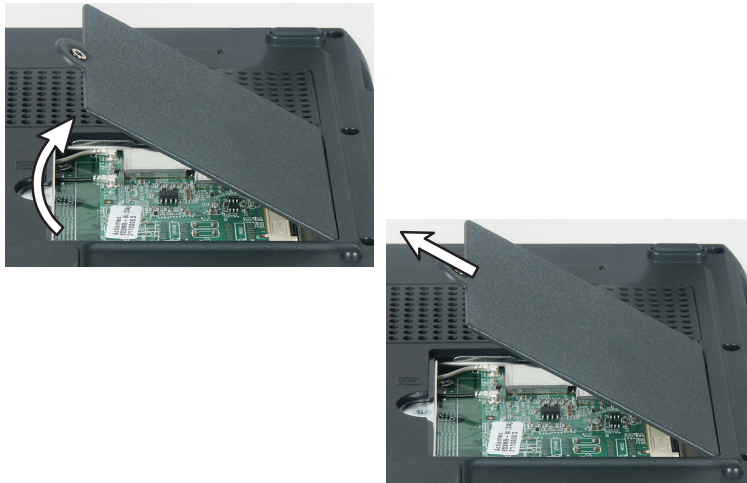
To replace the 802.11 mini PCI card:

- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7](#).

- 4 Loosen the captive screw that secures the mini PCI cover. (The screw cannot be removed.)

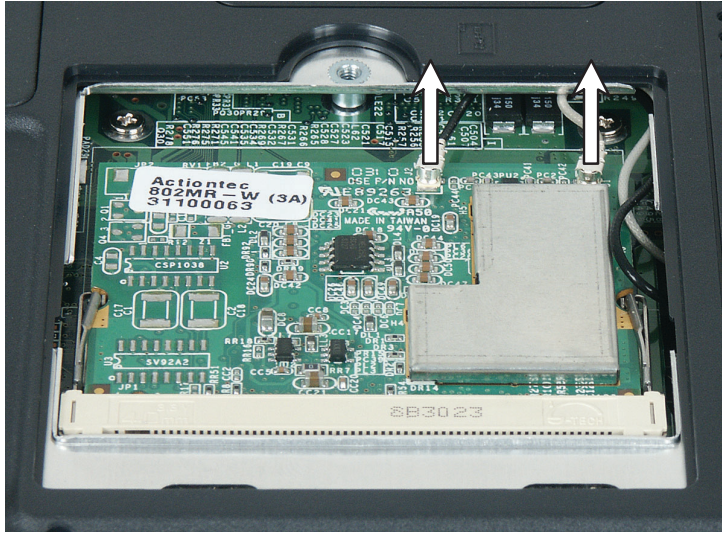


- 5 Lift the screw side of the cover upward, then slide the cover out.

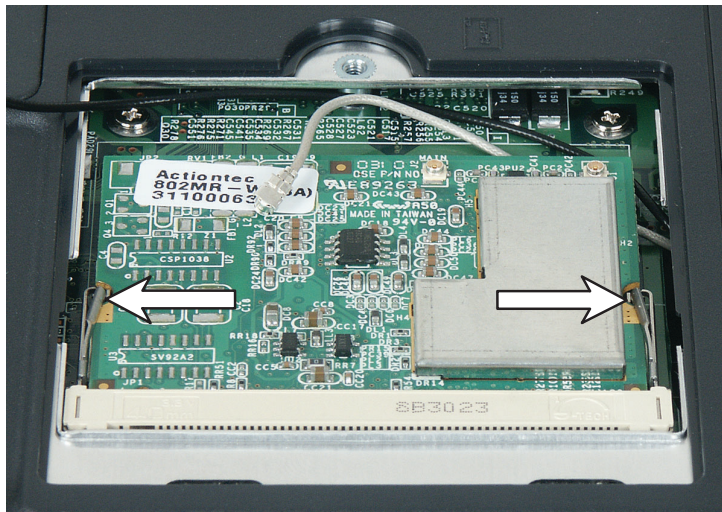


Replacing Gateway M305 Components

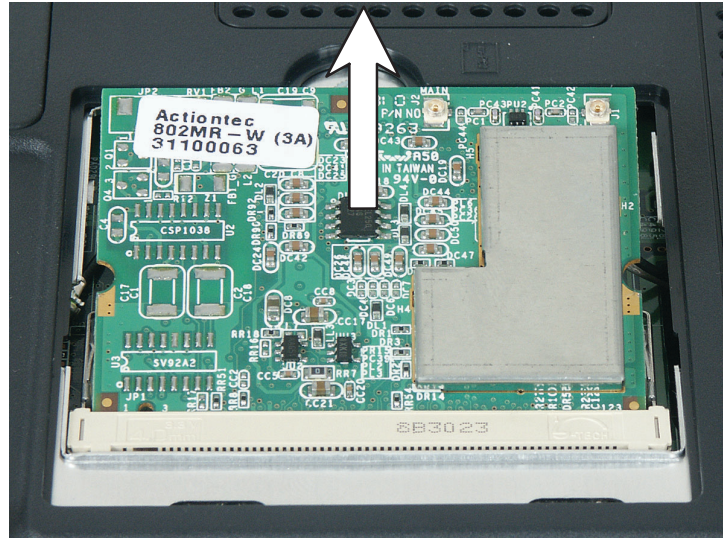
- 6 Unplug the two antenna cables, noting how they are installed for later re-assembly.



- 7 Move the antenna wires out of the way, then press outward on the clips at both sides of the card until the card tilts upward.



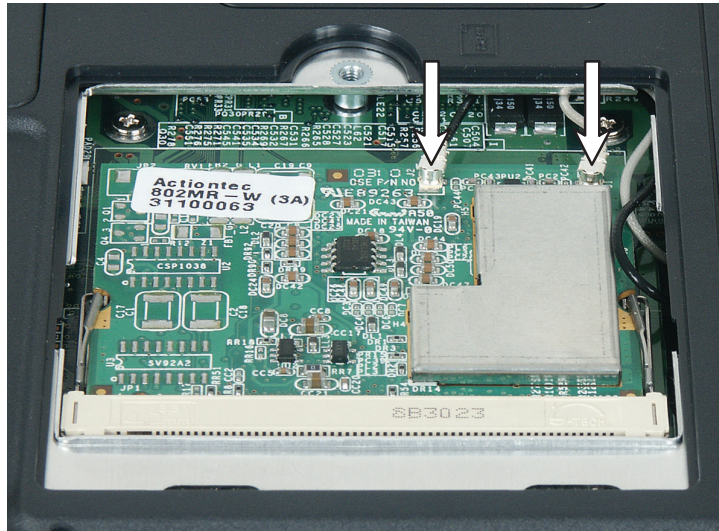
- 8 Pull the card out of the slot.



- 9 Hold the new card at a 30-degree angle and press it into the empty slot. This card is keyed so it can only be inserted in one direction. If the card does not fit, make sure that the notch in the card lines up with the tab in the card slot.
- 10 Move the antenna wires out of the way, then press the card down until it clicks into place.

Replacing Gateway M305 Components

- 11 Reattach the black antenna cable to the connector labelled MAIN or M, then reattach the light gray antenna cable to the connector labelled AUX or A.



- 12 Replace the mini PCI cover, then tighten the captive screw.



Caution



Legal requirements dictate that a security screw (or other means) be used to attach the mini-PCI cover to the chassis in a manner that restricts end user access. End users are strictly prohibited from having access to the wireless card. Due to manufacturing process changes, Gateway M305 notebooks require a Torx head security screw to attach the mini-PCI cover.

Caution



Legal requirements dictate the mini-PCI cover be in place during any and all operation of the notebook's wireless feature.

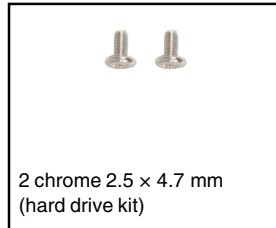
Replacing the hard drive kit

Tools you need to complete this task:



Phillips #0 screwdriver

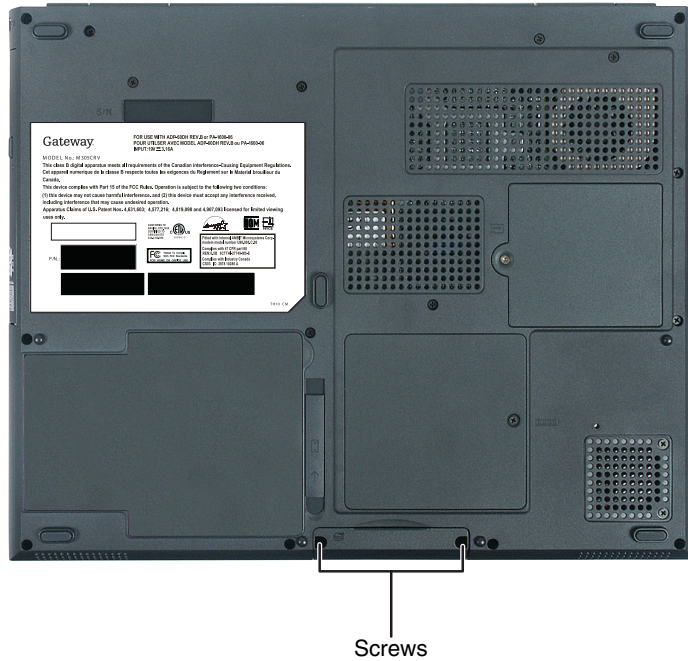
Screws removed during this task:



To replace the hard drive kit:

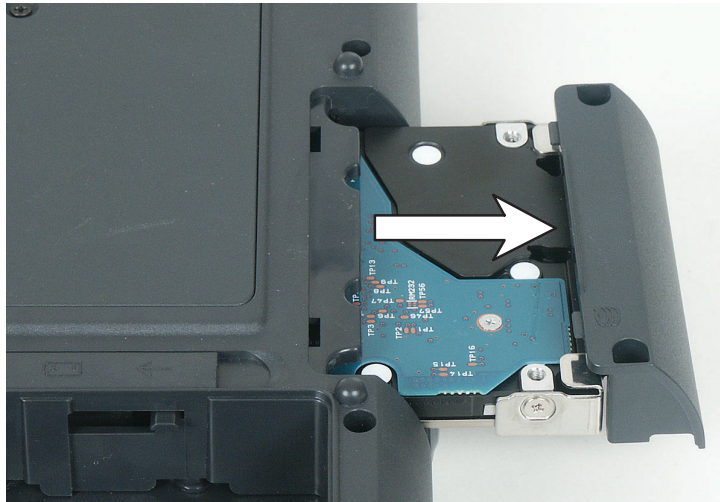
- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7](#).

4 Remove the hard drive kit screws.



Replacing Gateway M305 Components

- 5 Slide the old hard drive kit out of the notebook.



- 6 Slide the new hard drive kit into the notebook.
- 7 Replace the screws that secure the hard drive kit to the notebook.



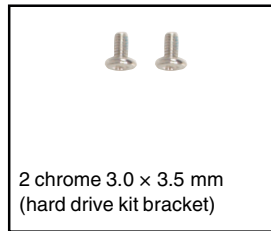
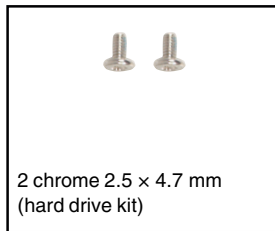
Replacing the hard drive in the hard drive kit

Tools you need to complete this task:



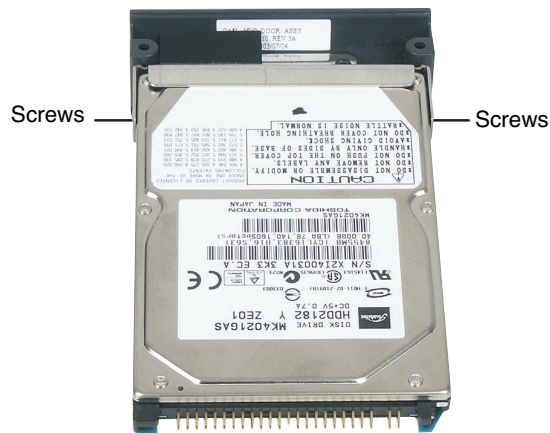
Phillips #0 screwdriver

Screws removed during this task:

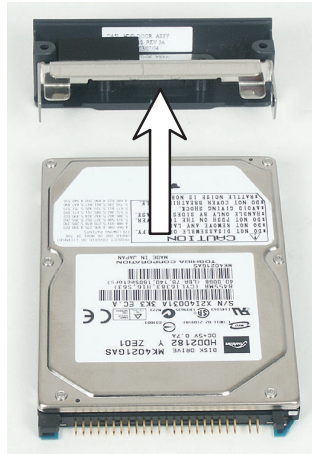


▶ To replace the hard drive in the hard drive kit:

- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6.](#)
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7.](#)
- 4** Remove the hard drive kit by following the instructions in [“Replacing the hard drive kit” on page 18.](#)
- 5** Remove the two screws that secure the hard drive to the hard drive kit bracket.



- 6 Remove the bracket from the old drive.



- 7 Insert the new drive into the bracket so the screw holes line up.
- 8 Replace the two screws that secure the bracket to the drive.
- 9 Slide the hard drive kit into the notebook.
- 10 Replace the screws that secure the hard drive kit to the notebook.



Replacing the keyboard cover

Tools you need to complete this task:



To replace the keyboard cover:

- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7](#).
- 4** Turn the notebook over so the top is facing up.
- 5** Open the LCD panel to the normal viewing position.

- 6 Insert the small flat-blade screwdriver or non-marring tool under the bottom right corner of the keyboard cover and gently pry it up.

Important



Inserting a piece of cloth between the screwdriver and keyboard and notebook case will help prevent damage to the notebook.



- 7 Pull the cover off the notebook. You will hear small snapping sounds as the cover comes away from the notebook. Be careful not to break off the tabs found on the left end of the cover.



Replacing Gateway M305 Components

- 8 Slide the two tabs on the left end of the new cover under the notebook frame.



- 9 Press down on the cover in several places until it clicks in place.

The cover is correctly mounted when you can run your finger along the cover and find no loose spots. The cover should be flat all the way across.

Warning

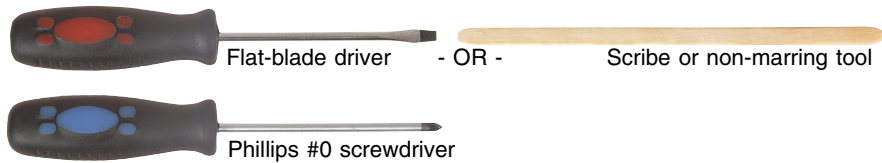


If the cover is not correctly replaced, the notebook could be damaged when you try to close the LCD panel.

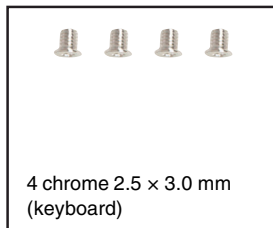


Replacing the keyboard

Tools you need to complete this task:



Screws removed during this task:

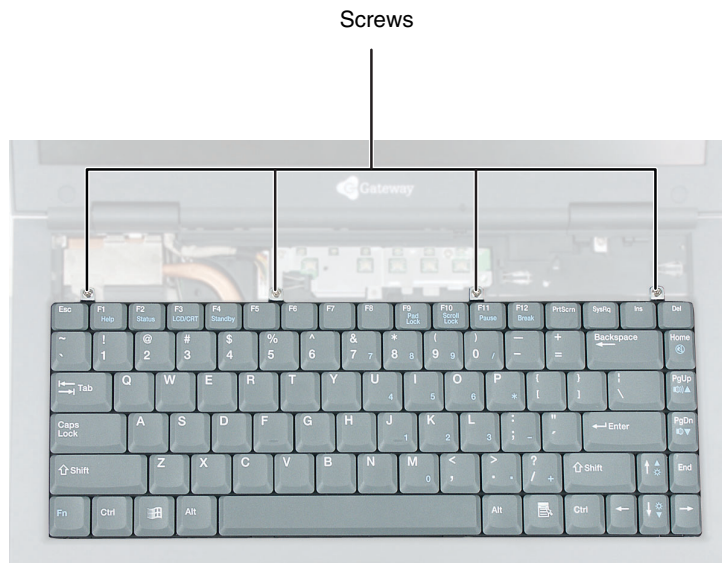


To replace the keyboard:

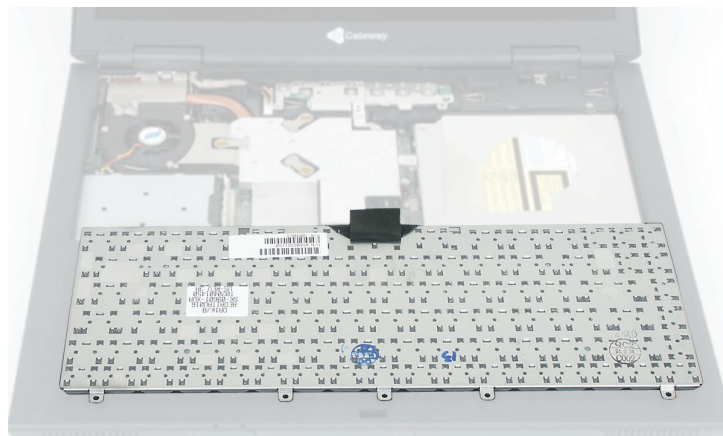
- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7](#).
- 4** Turn the notebook over so the top is facing up.
- 5** Remove the keyboard cover by following the instructions in [“Replacing the keyboard cover” on page 24](#).

Replacing Gateway M305 Components

- 6 Remove the four keyboard screws that secure the keyboard to the notebook.

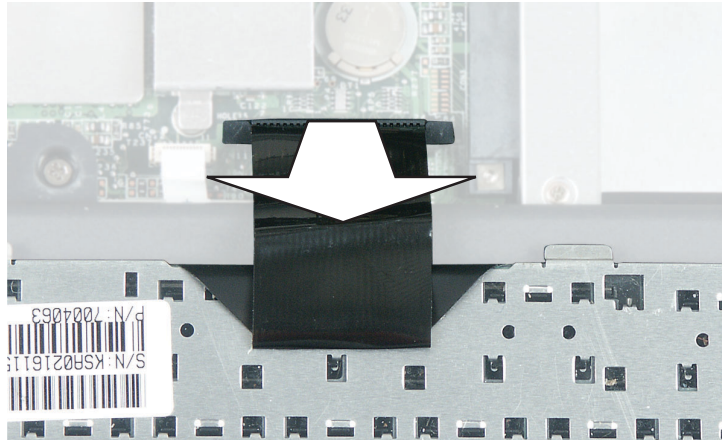


- 7 Lift the back edge of the keyboard, then slowly rotate it toward you so it lies **keys-down** on top of the notebook. Be careful not to damage the LCD panel.



Replacing Gateway M305 Components

- 8 Use your fingers to unplug the keyboard panel connector from the notebook. Be careful not to touch or damage any other components.



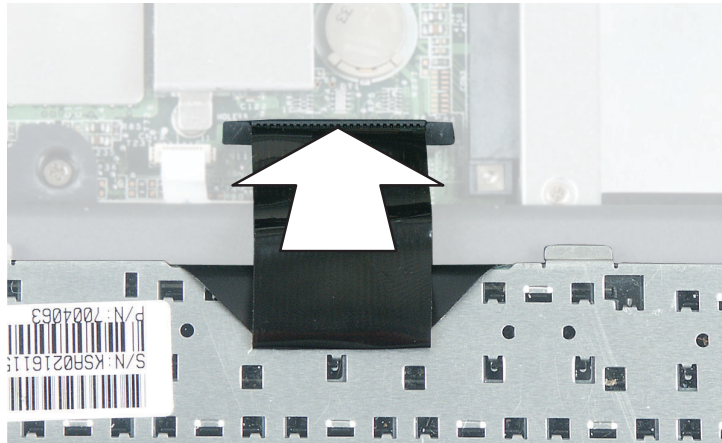
- 9 Place the new keyboard **keys-down** on the notebook with the space bar away from you.

- 10 Insert the keyboard plug, on the end of the keyboard cable, onto the keyboard connector.

Important



The outside of the keyboard plug goes around the keyboard connector. The plug is correctly oriented if the cable is not twisted.



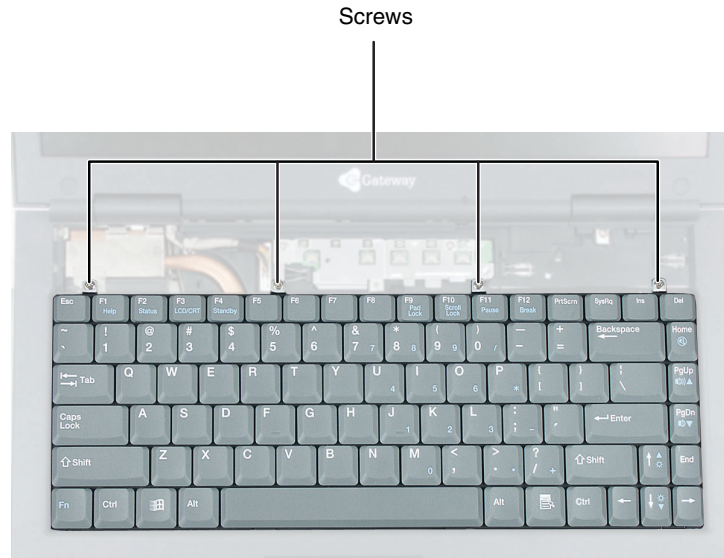
- 11 Rotate the keyboard toward the LCD panel until the keyboard is almost face-up.

- 12 Insert the tabs on the front of the keyboard under the palm rest.



- 13 Gently press the keyboard down until it is flat all the way across. The keyboard should easily fall into place. Be careful not to damage the LCD panel.

- 14** Replace the four keyboard screws.

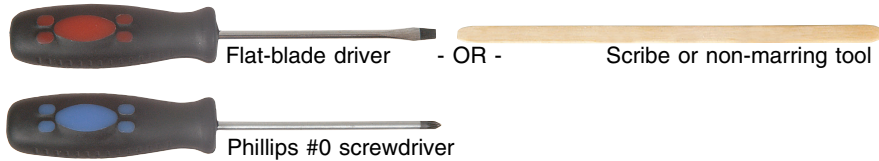


- 15** Reassemble the notebook.

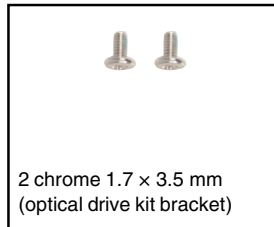
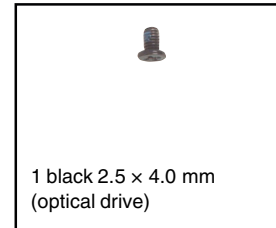
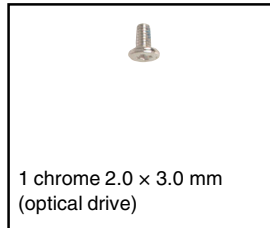
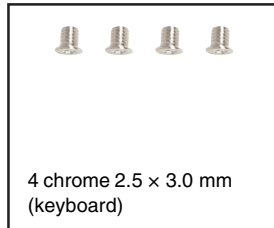


Replacing the optical drive kit

Tools you need to complete this task:



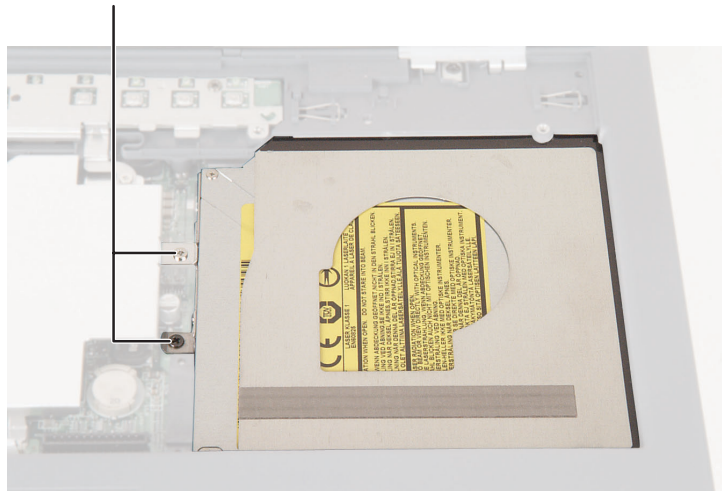
Screws removed during this task:



To replace the optical drive kit:

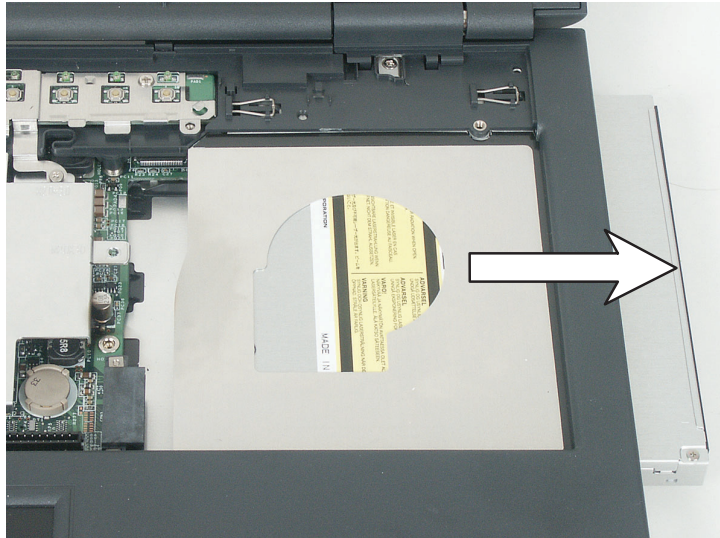
- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook”](#) on page 6.
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery”](#) on page 7.
- 4** Turn the notebook over so the top is facing up.
- 5** Remove the keyboard cover by following the instructions in [“Replacing the keyboard cover”](#) on page 24.
- 6** Remove the keyboard by following the instructions in [“Replacing the keyboard”](#) on page 27.
- 7** Remove the chrome screw that secures the drive kit to the cooling assembly and the black screw that secures the drive kit to the system board.

Screws



Replacing Gateway M305 Components

- 8** Slide the drive kit out of the notebook.

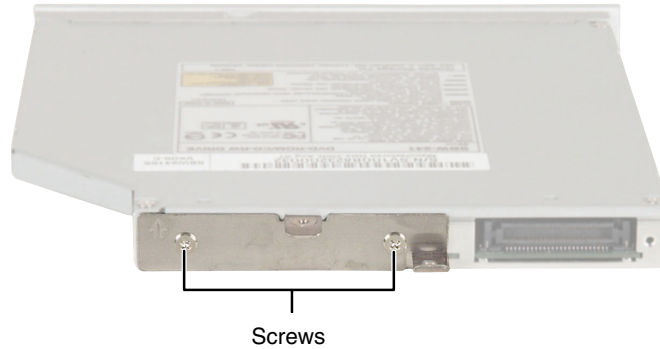


- 9** If your replacement optical drive came in a kit, go to [Step 13](#).

-OR-

If you need to replace the optical drive in the optical drive kit, go to [Step 10](#).

- 10** Remove the two chrome screws that secure the drive to the bracket.

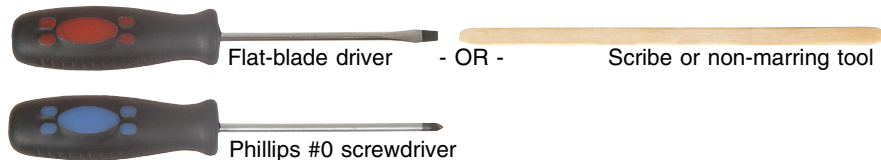


- 11** Remove the bracket from the old drive.
- 12** Place the bracket onto the new drive so the screw holes line up and replace the two chrome screws that secure the bracket to the drive.
- 13** Insert the new drive kit into the notebook, then replace the two screws.
- 14** Reassemble the notebook.

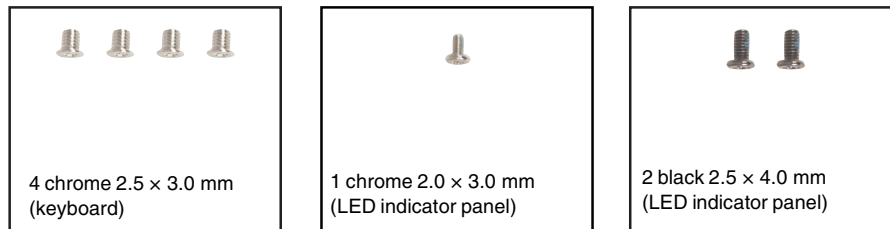


Replacing the LED indicator panel

Tools you need to complete this task:



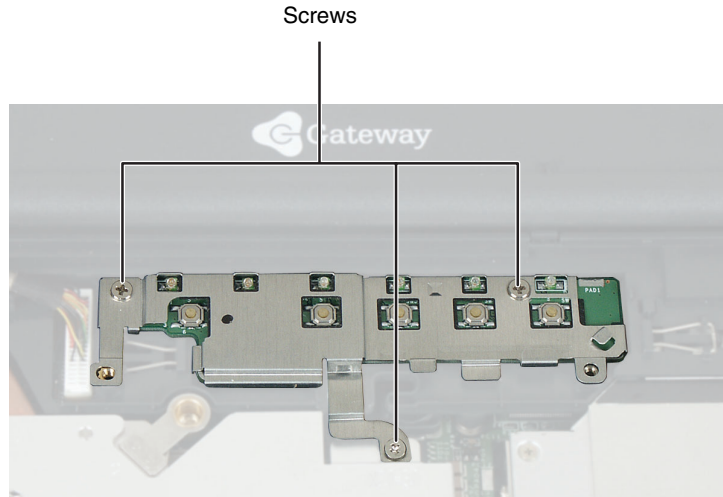
Screws removed during this task:



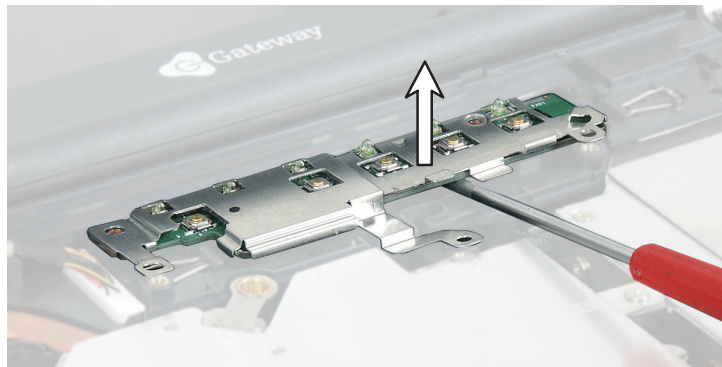
To replace the LED indicator panel:

- 1 Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2 Turn the notebook over so the bottom is facing up.
- 3 Remove the battery by following the instructions in [“Removing the battery” on page 7](#).
- 4 Turn the notebook over so the top is facing up.
- 5 Remove the keyboard cover by following the instructions in [“Replacing the keyboard cover” on page 24](#).
- 6 Remove the keyboard by following the instructions in [“Replacing the keyboard” on page 27](#).

- 7 Remove the three screws that secure the LED indicator panel to the notebook.



- 8 Insert the small flat-blade screwdriver or non-marring tool under the indicator panel and gently pry it up.

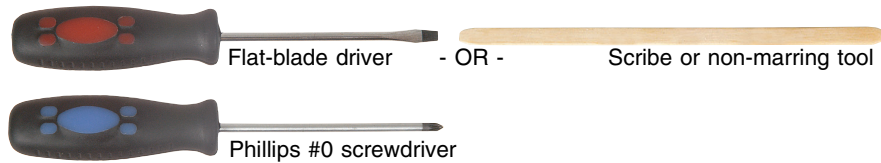


- 9 Align the new indicator panel's screw holes with the holes on the notebook, press the panel into place, then replace the screws.
- 10 Reassemble the notebook.

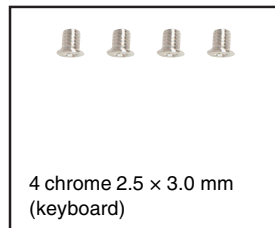


Replacing the CMOS battery

Tools you need to complete this task:



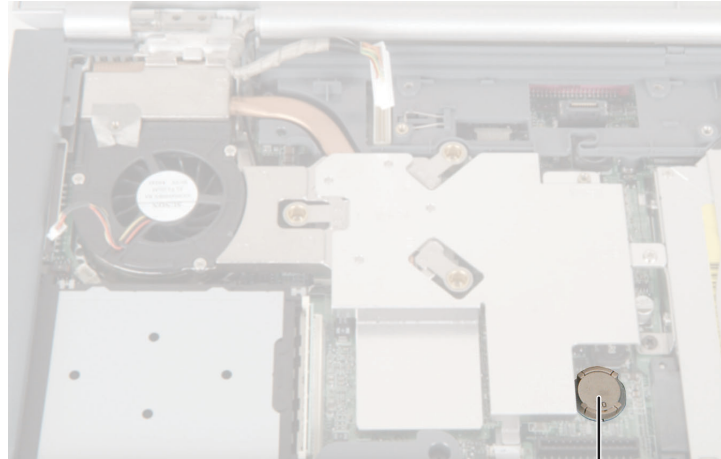
Screws removed during this task:



▶ To replace the CMOS battery:

- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7](#).
- 4** Turn the notebook over so the top is facing up.
- 5** Remove the keyboard cover by following the instructions in [“Replacing the keyboard cover” on page 24](#).
- 6** Remove the keyboard by following the instructions in [“Replacing the keyboard” on page 27](#).

- 7** Locate the old battery on the system board.



CMOS battery

- 8** Insert the small flat-blade screwdriver or non-marring tool under the old battery and gently pry it up until it pops out of the socket.
- 9** Make sure that the positive (+) side of the new battery is facing up, then press the battery into the socket until it snaps into place.
- 10** Reassemble the notebook.



Replacing the hinge covers

Tools you need to complete this task:



To replace the hinge covers:

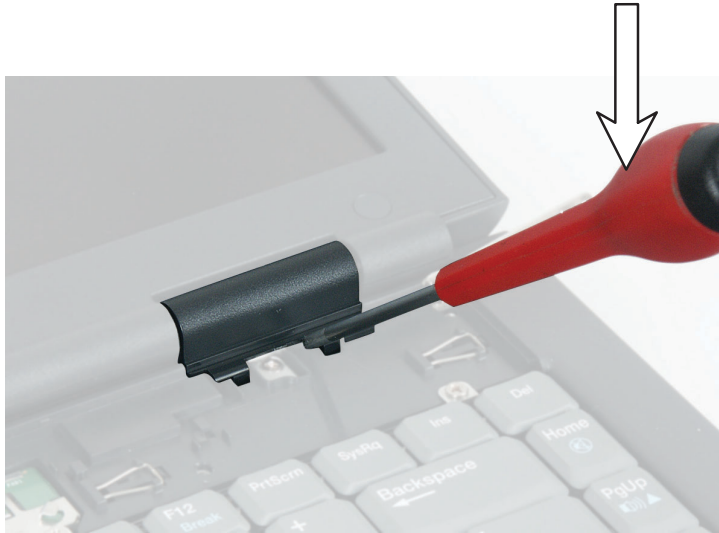
- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7](#).
- 4** Turn the notebook over so the top is facing up.
- 5** Remove the keyboard cover by following the instructions in [“Replacing the keyboard cover” on page 24](#).
- 6** Open the LCD panel all the way, so it lies flat on the table.

- 7 Insert the small flat-blade screwdriver or non-marring tool under the left hinge cover and gently pry it up.



Replacing Gateway M305 Components

- 8 Insert the small flat-blade screwdriver or non-marring tool under the right hinge cover and gently pry it up.

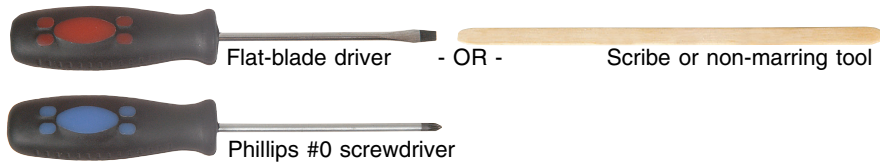


- 9 Snap the new covers into place over the hinges.
- 10 Reassemble the notebook.

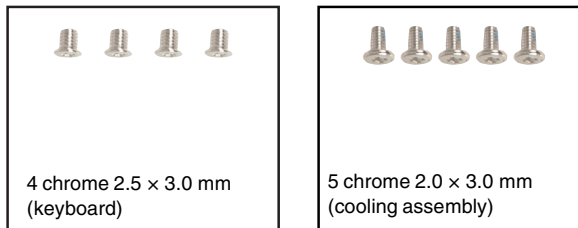


Replacing the cooling assembly

Tools you need to complete this task:



Screws removed during this task:

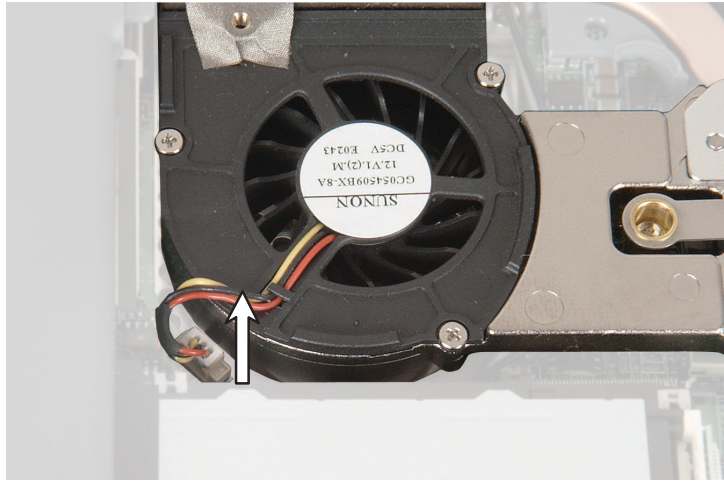


To replace the cooling assembly:

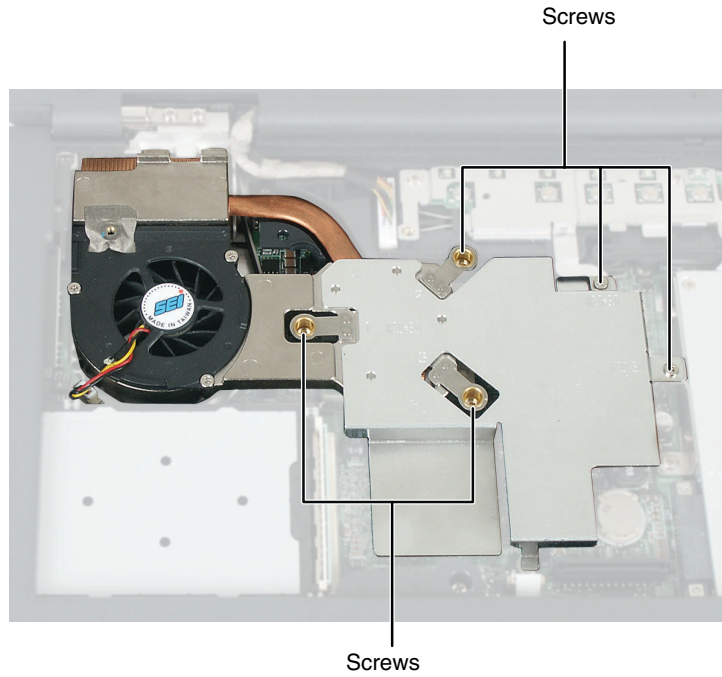
- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7](#).
- 4** Turn the notebook over so the top is facing up.
- 5** Remove the keyboard cover by following the instructions in [“Replacing the keyboard cover” on page 24](#).
- 6** Remove the keyboard by following the instructions in [“Replacing the keyboard” on page 27](#).

Replacing Gateway M305 Components

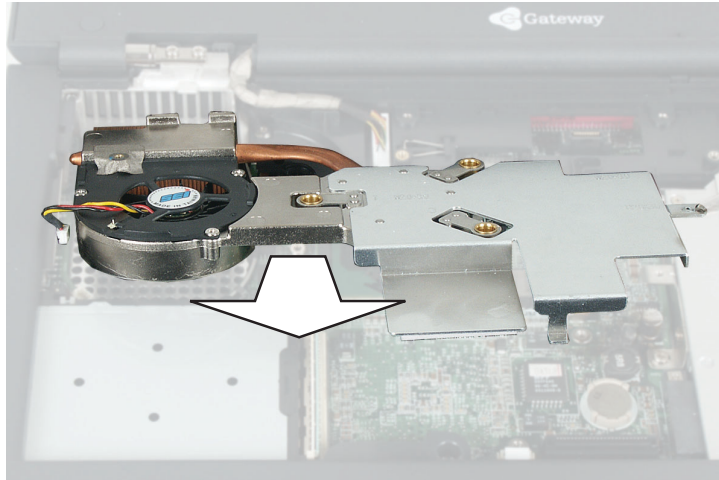
- 7 Unplug the cooling fan.



- 8** Remove the five screws that secure the cooling assembly to the notebook.



- 9 At the same time as you lift, move the cooling assembly to the front of the notebook and remove it.



- 10 Insert the new cooling assembly into the notebook. The screw tabs should go above the optical drive tab and below the LED indicator panel shielding tab.
- 11 Tighten the three screws that are stamped with the numbers 1 through 3 next to them. Make sure that you tighten the screws in numerical order.

Warning



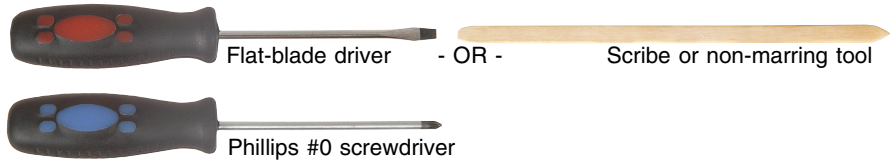
When tightening the cooling assembly's screws into the numbered holes, tighten them **in numerical order**.

- 12 Replace the screw that holds the cooling assembly to the optical drive.
- 13 Replace the screw that holds the cooling assembly to the LED indicator panel shielding.
- 14 Plug in the cooling fan.
- 15 Reassemble the notebook.

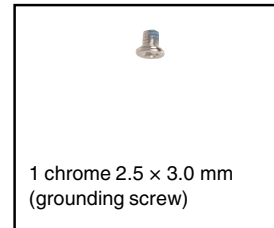
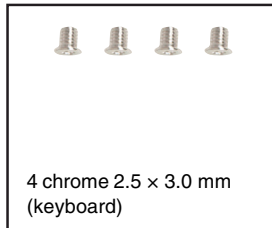


Replacing the LCD panel assembly

Tools you need to complete this task:



Screws removed during this task:

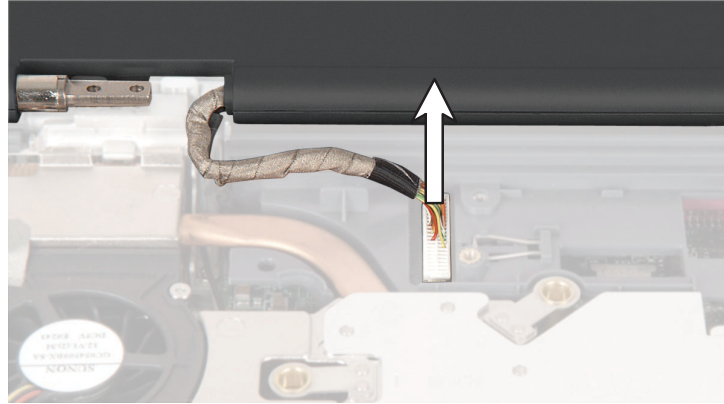


To replace the LCD panel assembly:

- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7](#).
- 4** If the notebook has 802.11 wireless networking built in, remove the 802.11 mini PCI card by following the instructions in [“Replacing the 802.11 mini PCI card” on page 12](#).
- 5** Turn the notebook over so the top is facing up.
- 6** Remove the keyboard cover by following the instructions in [“Replacing the keyboard cover” on page 24](#).
- 7** Remove the keyboard by following the instructions in [“Replacing the keyboard” on page 27](#).
- 8** Remove the hinge covers by following the instructions in [“Replacing the hinge covers” on page 42](#).
- 9** Remove the four hinge screws that secure the LCD panel to the notebook.



- 10 Use your fingers to unplug the LCD panel connector from the notebook. Grasp the large cluster of cables, then pull the connector straight up.



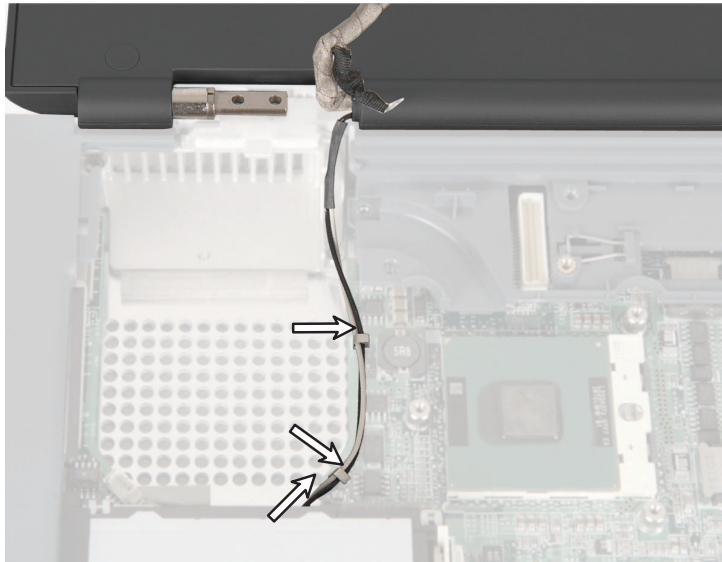
- 11 Loosen the screw holding the grounding wire, then lift the LCD panel grounding wire to remove the screw.

LCD panel grounding screw



Replacing Gateway M305 Components

- 12** Remove the cooling assembly by following the instructions in [“Replacing the cooling assembly” on page 45](#).
- 13** Taking care to note the cable routing and positions as they are installed from Gateway, remove the 802.11 antenna wires from under the two retaining clips and pull the antenna out from under the system board.



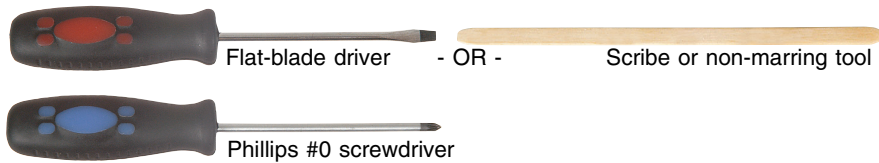
- 14** Lift the LCD panel away from the notebook.
- 15** Place the new LCD panel assembly onto the notebook, then replace the four hinge screws.
- 16** Reattach the grounding cable.

- 17** Thread the antenna cables through the retaining clips and then under the system board and into the mini PCI card area.
- 18** Plug the LCD panel connector into the notebook.
- 19** Reassemble the notebook.

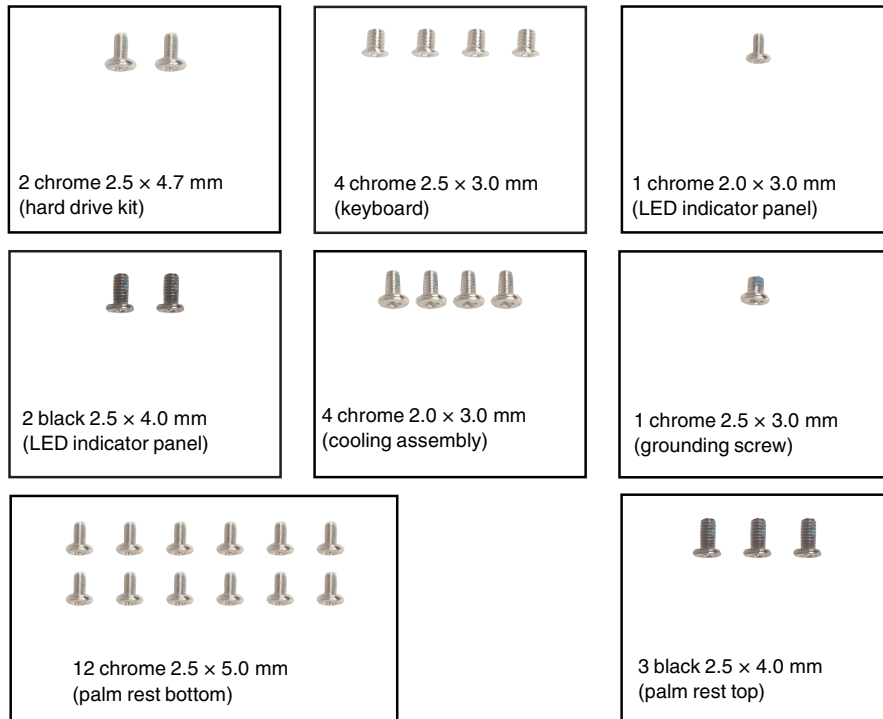


Replacing the palm rest assembly

Tools you need to complete this task:



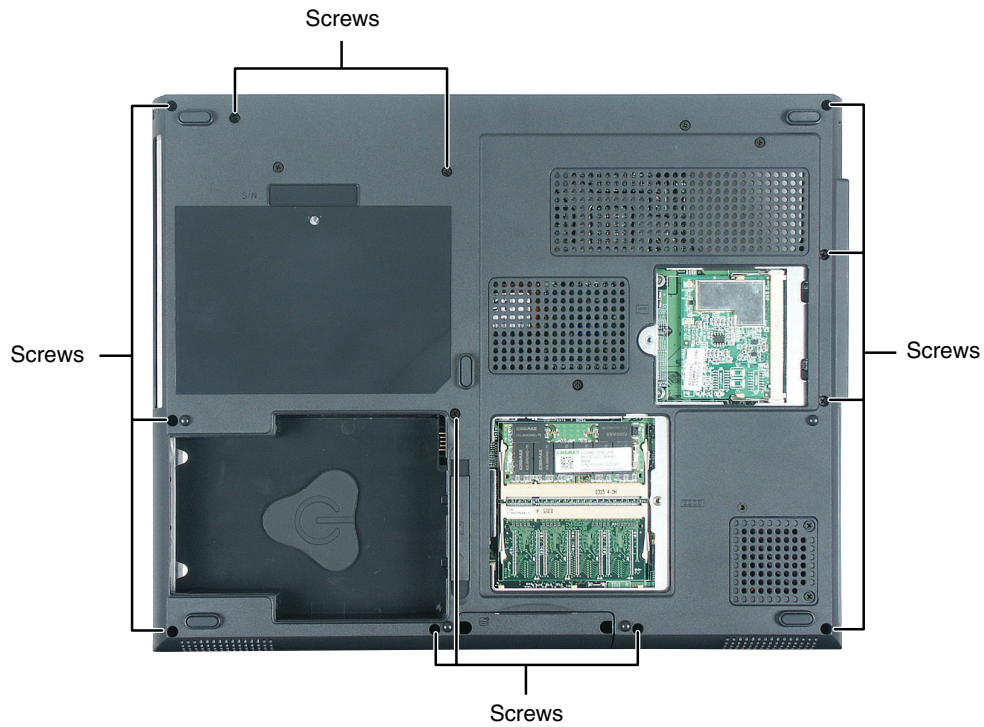
Screws removed during this task:



 **To replace the palm rest assembly:**

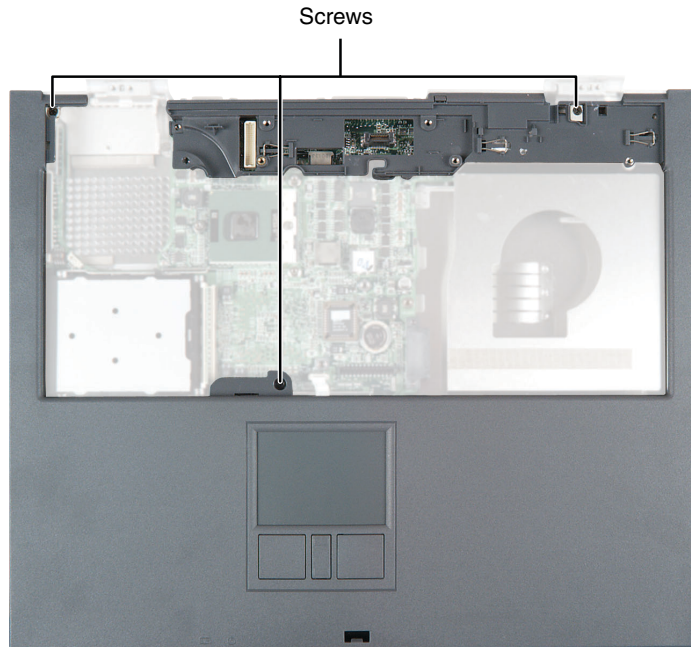
- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7](#).
- 4** Remove the hard drive kit by following the instructions in [“Replacing the hard drive kit” on page 18](#).
- 5** Turn the notebook over so the top is facing up.
- 6** Remove the keyboard cover by following the instructions in [“Replacing the keyboard cover” on page 24](#).
- 7** Remove the keyboard by following the instructions in [“Replacing the keyboard” on page 27](#).
- 8** Remove the LED indicator panel by following the instructions in [“Replacing the LED indicator panel” on page 38](#).
- 9** Remove the hinge covers by following the instructions in [“Replacing the hinge covers” on page 42](#).
- 10** Remove the cooling assembly by following the instructions in [“Replacing the cooling assembly” on page 45](#).
- 11** Use your fingers to unplug the LCD panel connector from the notebook by following the instructions in [“Replacing the LCD panel assembly” on page 49](#). Grasp the large cluster of cables, then pull the connector straight up.
- 12** Remove the screw holding the LCD grounding wire by following the instructions in [“Replacing the LCD panel assembly” on page 49](#).
- 13** Turn the notebook over so the bottom is facing up.

- 14 Remove the twelve chrome screws on the bottom of the notebook.

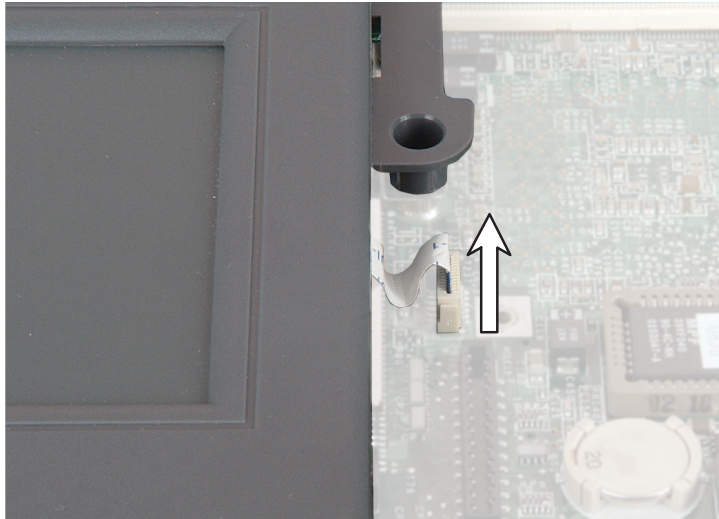


- 15 Turn the notebook over so the top is facing up.

- 16** Remove the three black screws on the top of the notebook.



- 17** Pull up on the touchpad connector cable to remove it from the connector.

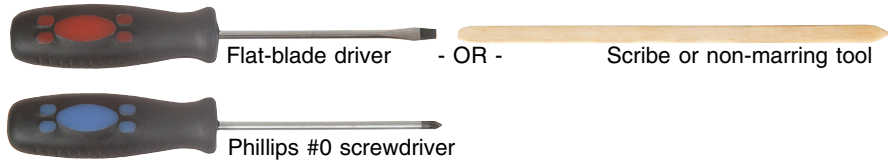


- 18** Remove the palm rest assembly.
- 19** Place the new palm rest assembly onto the notebook, and snap the assembly into place.
- 20** Replace all of the palm rest screws.
- 21** Slide the end of the touchpad cable into the touchpad connector.
- 22** Reassemble the notebook.

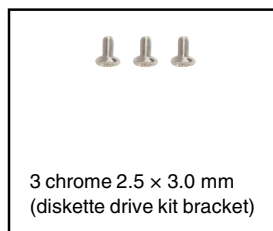
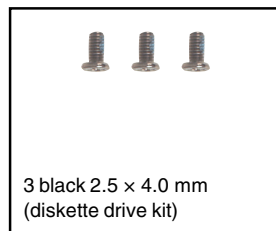
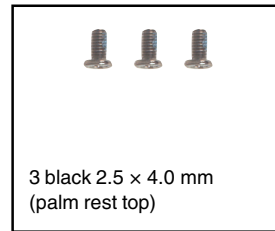
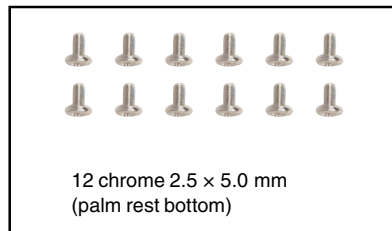
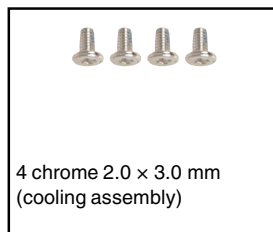
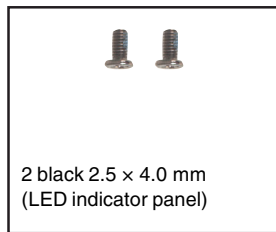
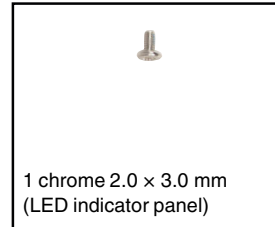
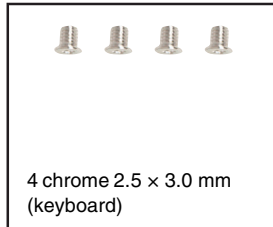
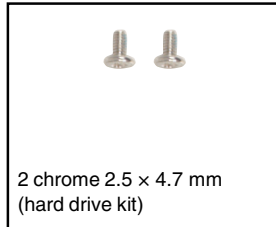


Replacing the diskette drive kit

Tools you need to complete this task:



Screws removed during this task:

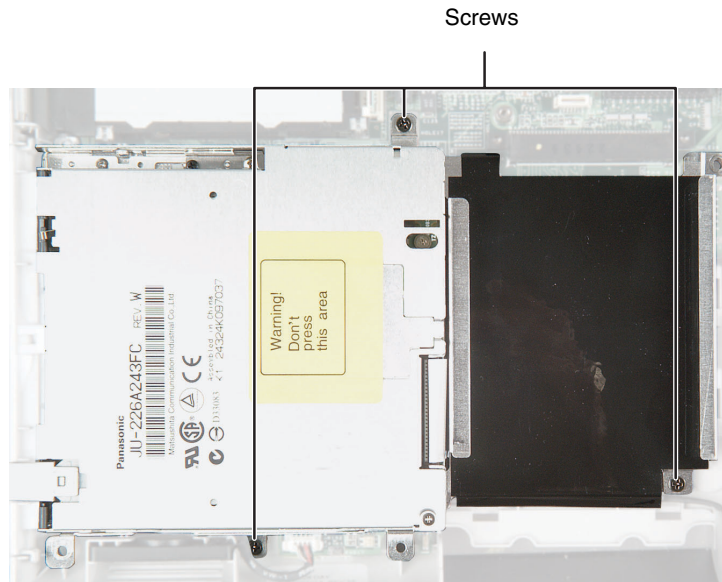


 **To replace the diskette drive kit:**

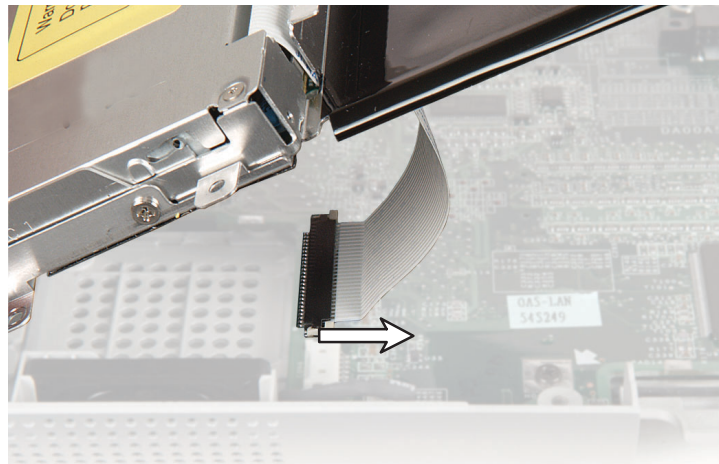
- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7](#).
- 4** Remove the hard drive kit by following the instructions in [“Replacing the hard drive kit” on page 18](#).
- 5** Turn the notebook over so the top is facing up.
- 6** Remove the keyboard cover by following the instructions in [“Replacing the keyboard cover” on page 24](#).
- 7** Remove the keyboard by following the instructions in [“Replacing the keyboard” on page 27](#).
- 8** Remove the LED indicator panel by following the instructions in [“Replacing the LED indicator panel” on page 38](#).
- 9** Remove the hinge covers by following the instructions in [“Replacing the hinge covers” on page 42](#).
- 10** Remove the cooling assembly by following the instructions in [“Replacing the cooling assembly” on page 45](#).
- 11** Remove the palm rest assembly by following the instructions in [“Replacing the palm rest assembly” on page 54](#).

Replacing Gateway M305 Components

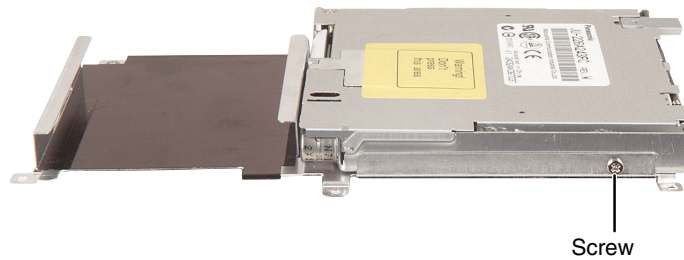
- 12 Remove the three black screws that secure the diskette drive kit to the notebook.



- 13 Lift the drive kit and disconnect the diskette drive's ribbon cable.



- 14** Remove the drive kit from the notebook.
- 15** If your replacement diskette drive came in a kit, go to [Step 19](#).
-OR-
If you need to replace the diskette drive in the diskette drive kit, go to [Step 16](#).
- 16** Remove the three chrome screws (one on the left side, two on the right side) that secure the diskette drive to the diskette drive kit bracket.

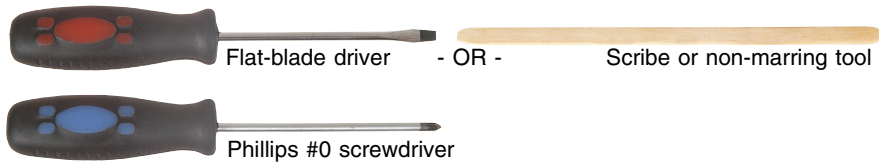


- 17** Remove the bracket from the old drive.
- 18** Insert the new drive into the bracket so the screw holes line up and replace the three chrome screws that secure the bracket to the drive.
- 19** Insert the new diskette drive kit into the notebook and plug in the diskette drive's ribbon cable.
- 20** Replace the three black screws that secure the diskette drive kit to the notebook.
- 21** Reassemble the notebook.

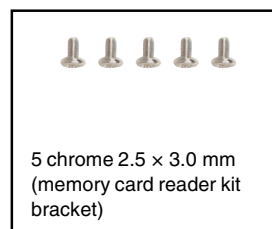
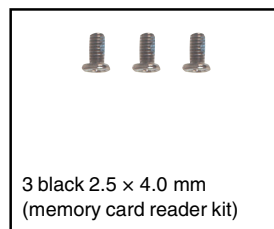
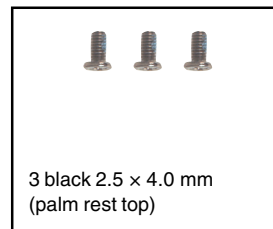
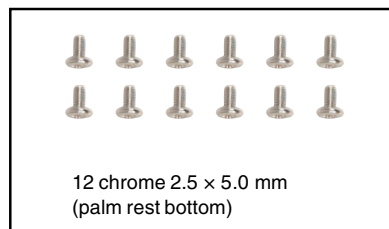
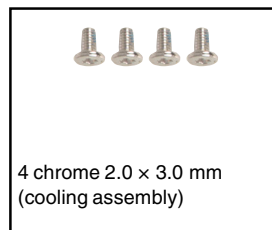
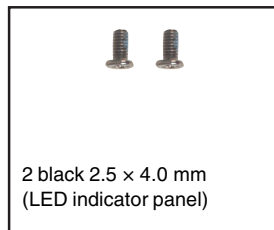
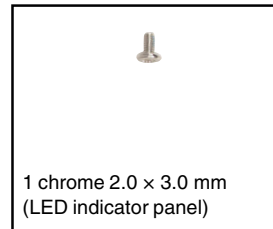
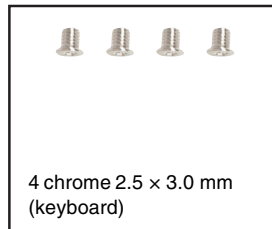
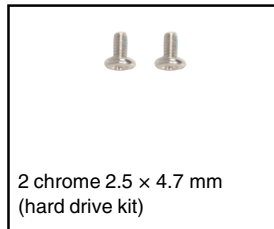


Replacing the memory card reader kit

Tools you need to complete this task:



Screws removed during this task:

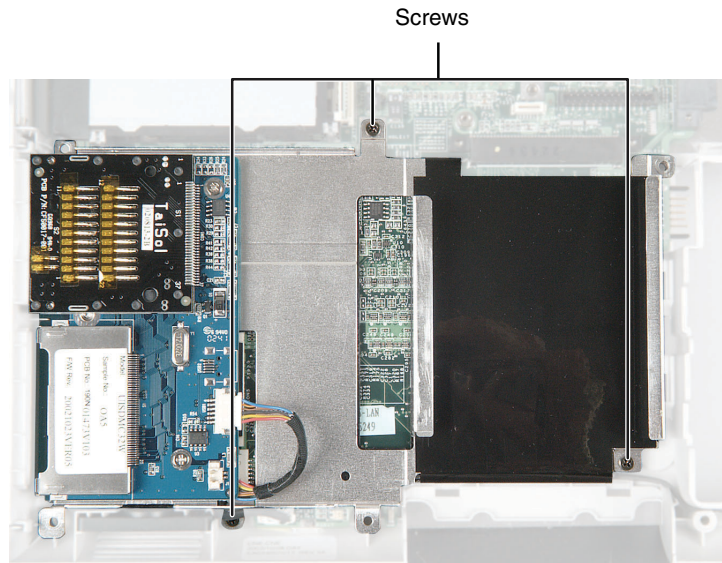




To replace the memory card reader kit:

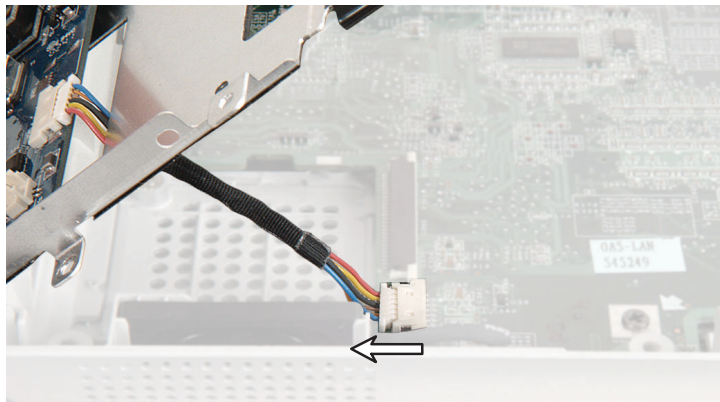
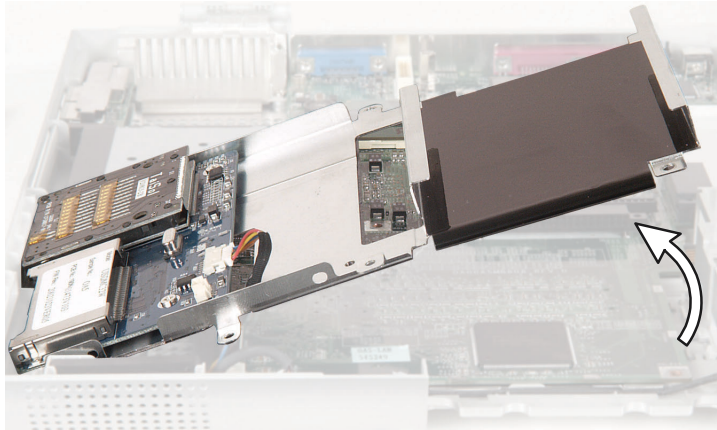
- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7](#).
- 4** Remove the hard drive kit by following the instructions in [“Replacing the hard drive kit” on page 18](#).
- 5** Turn the notebook over so the top is facing up.
- 6** Remove the keyboard cover by following the instructions in [“Replacing the keyboard cover” on page 24](#).
- 7** Remove the keyboard by following the instructions in [“Replacing the keyboard” on page 27](#).
- 8** Remove the LED indicator panel by following the instructions in [“Replacing the LED indicator panel” on page 38](#).
- 9** Remove the hinge covers by following the instructions in [“Replacing the hinge covers” on page 42](#).
- 10** Remove the cooling assembly by following the instructions in [“Replacing the cooling assembly” on page 45](#).
- 11** Remove the palm rest assembly by following the instructions in [“Replacing the palm rest assembly” on page 54](#).

- 12** Remove the three black screws that secure the memory card reader kit to the notebook.



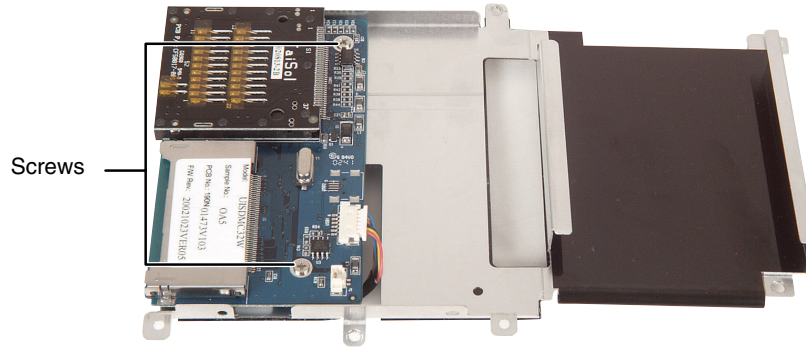
Replacing Gateway M305 Components

- 13** Lift the card reader kit and disconnect the card reader's cable.

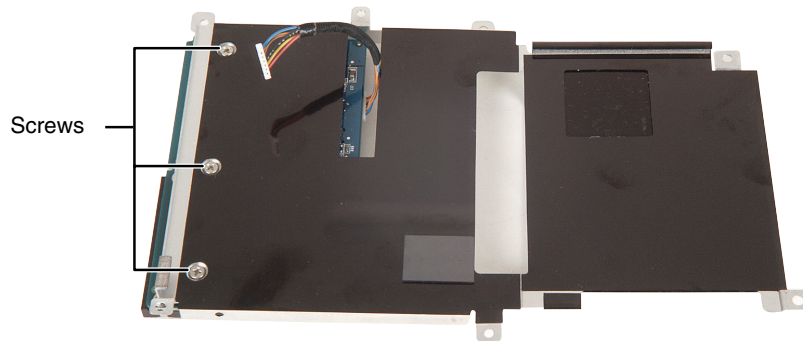


- 14** Remove the card reader kit from the notebook.
- 15** If your replacement card reader came in a kit, go to [Step 19](#).
- OR-
- If you need to replace the card reader in the card reader kit, go to [Step 16](#).

- 16** Remove the two chrome screws from the top of the memory card reader that secure the card reader to the card reader kit bracket.



- 17** Remove the three chrome screws from the bottom of the memory card reader that secure the card reader to the card reader kit bracket.



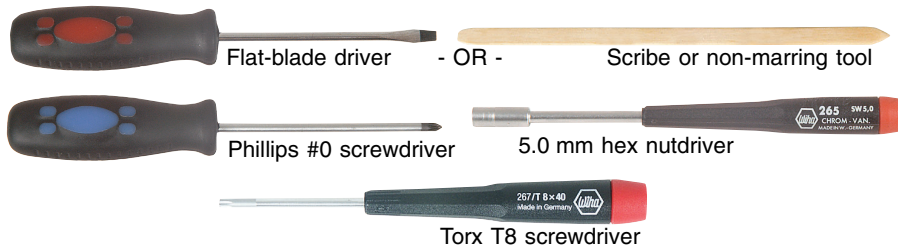
Replacing Gateway M305 Components

- 18** Remove the bracket from the old card reader.
- 19** Insert the new card reader into the bracket so the screw holes line up and replace the five chrome screws that secure the bracket to the card reader.
- 20** Insert the new card reader kit into the notebook and plug in the memory card reader's cable.
- 21** Replace the three black screws that secure the card reader kit to the notebook.
- 22** Reassemble the notebook.

















Replacing the system board

Tools you need to complete this task:



Screws removed during this task:

 <p>2 chrome 2.5 × 4.7 mm (hard drive kit)</p>	 <p>4 chrome 2.5 × 3.0 mm (keyboard)</p>	 <p>1 chrome 2.0 × 3.0 mm and 1 black 2.5 × 4.0 mm (optical drive)</p>
 <p>1 chrome 2.0 × 3.0 mm (LED indicator panel)</p>	 <p>2 black 2.5 × 4.0 mm (LED indicator panel)</p>	 <p>3 chrome 2.0 × 3.0 mm (cooling assembly)</p>
 <p>12 chrome 2.5 × 5.0 mm (palm rest bottom)</p>		 <p>3 black 2.5 × 4.0 mm (palm rest top)</p>
 <p>3 black 2.5 × 4.0 mm (diskette drive kit or memory card reader kit)</p>	 <p>2 chrome 2.5 × 5.0 mm (system board bottom)</p>	 <p>4 hex nuts (port connectors, system board)</p>
 <p>4 black 2.5 × 4.0 mm (system board top)</p>	 <p>2 hex nuts (system board)</p>	 <p>2 chrome 2.0 × 4.0 mm (modem)</p>

 **To replace the system board:**

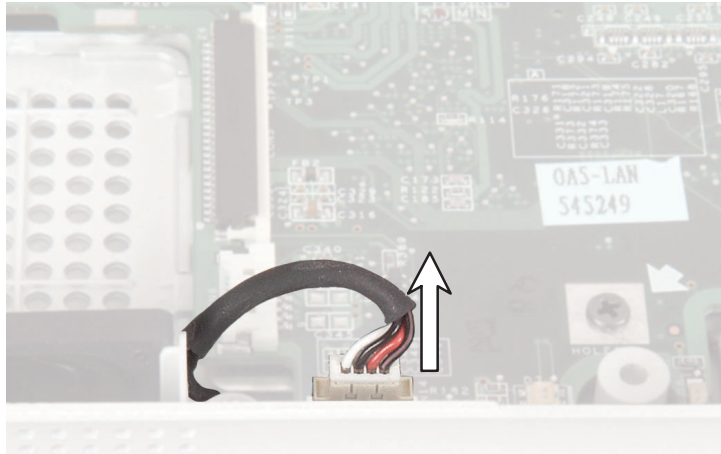
- 1** Disconnect the AC adapter and modem and network cables and prepare the notebook by following the instructions in [“Preparing the notebook” on page 6](#).
- 2** Turn the notebook over so the bottom is facing up.
- 3** Remove the battery by following the instructions in [“Removing the battery” on page 7](#).
- 4** If the notebook has 802.11 wireless networking built in, remove the 802.11 mini PCI module by following the instructions in [“Replacing the 802.11 mini PCI card” on page 12](#).
- 5** Remove the hard drive kit by following the instructions in [“Replacing the hard drive kit” on page 18](#).
- 6** Turn the notebook over so the top is facing up.
- 7** Remove the keyboard cover by following the instructions in [“Replacing the keyboard cover” on page 24](#).
- 8** Remove the keyboard by following the instructions in [“Replacing the keyboard” on page 27](#).
- 9** Remove the optical drive by following the instructions in [“Replacing the optical drive kit” on page 34](#).
- 10** Remove the LED indicator panel by following the instructions in [“Replacing the LED indicator panel” on page 38](#).
- 11** Remove the hinge covers by following the instructions in [“Replacing the hinge covers” on page 42](#).
- 12** Remove the cooling assembly by following the instructions in [“Replacing the cooling assembly” on page 45](#).
- 13** Remove the palm rest assembly by following the instructions in [“Replacing the palm rest assembly” on page 54](#).
- 14** Remove the diskette drive kit by following the instructions in [“Replacing the diskette drive kit” on page 59](#).

-OR-

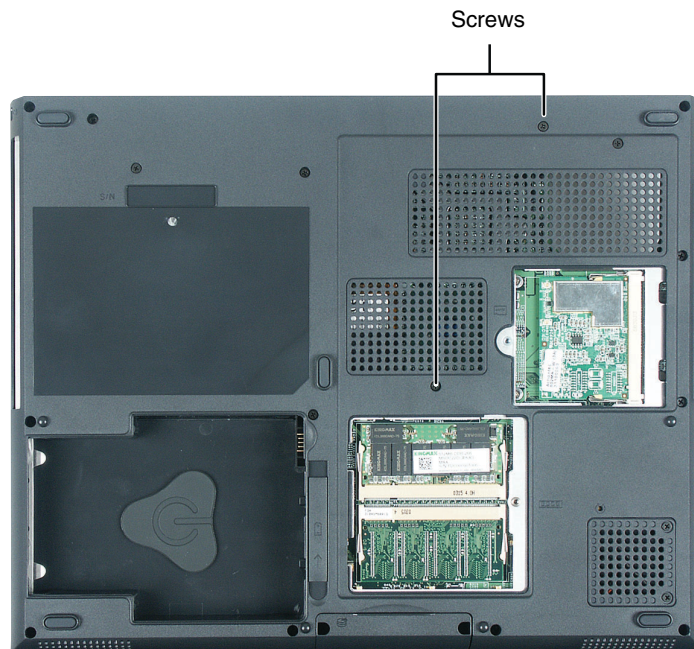
Remove the memory card reader kit by following the instructions in [“Replacing the memory card reader kit” on page 64](#).

Replacing Gateway M305 Components

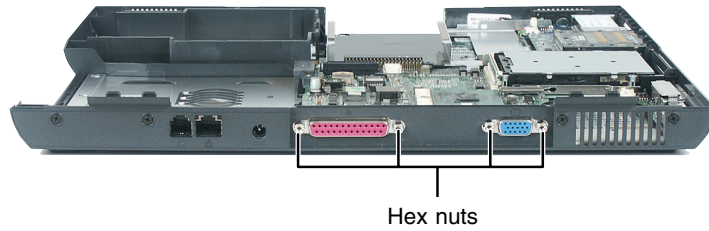
- 15 Unplug the speakers.



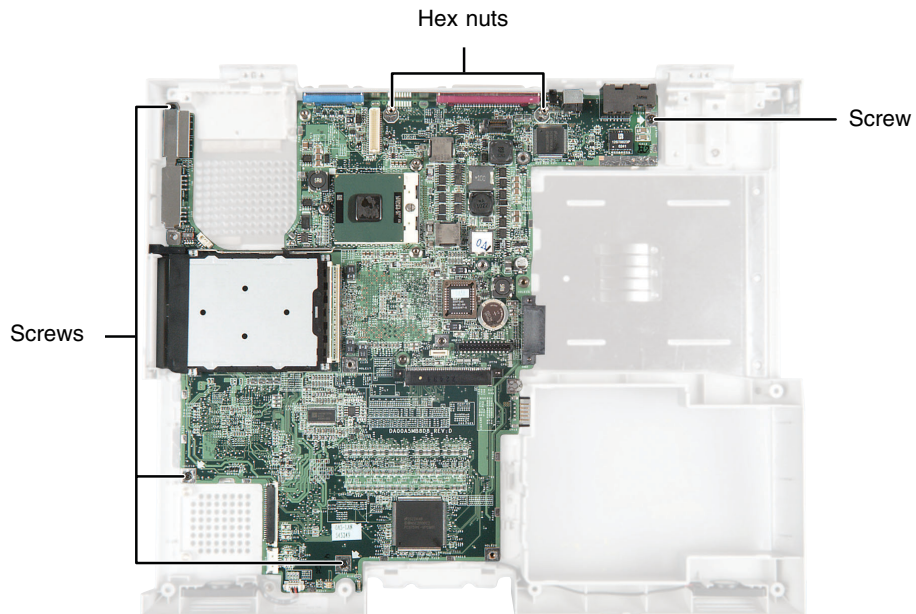
- 16 Turn the notebook over so the bottom is facing up, then remove the two chrome screws from the bottom.



- 17 Turn the notebook over so the top is facing up, then remove the four hex nuts on the rear I/O panel.

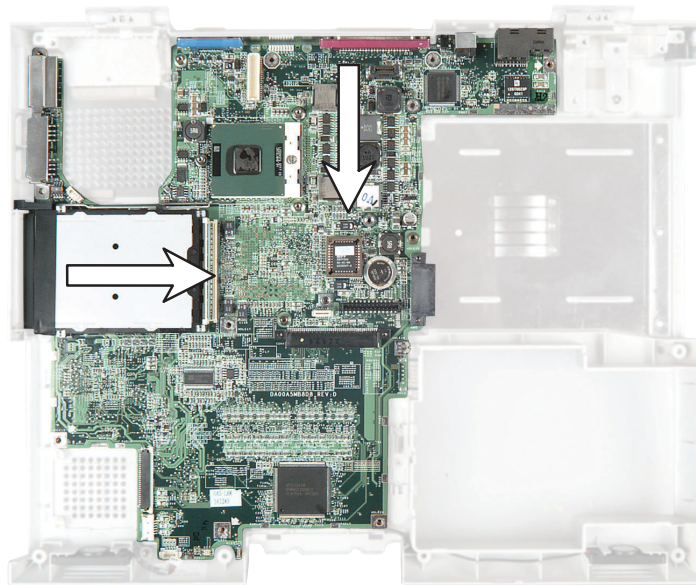


- 18 Remove the four black system board screws from the holes marked 2, 7, 19, and 21, and the two hex nuts from the holes marked 5 and 6.

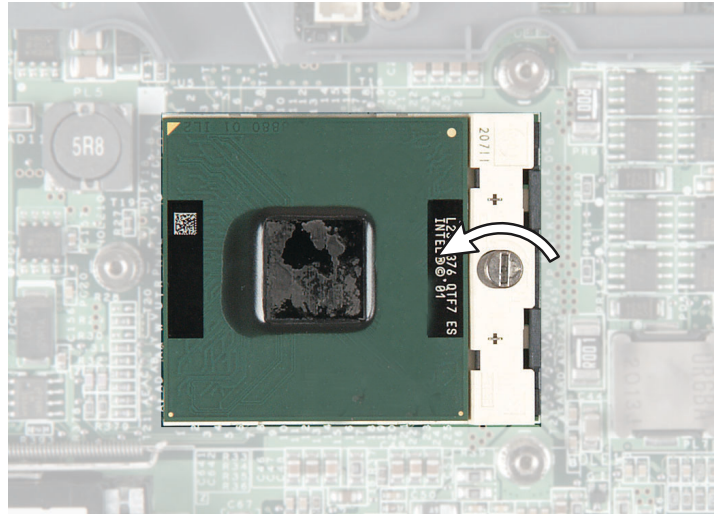


Replacing Gateway M305 Components

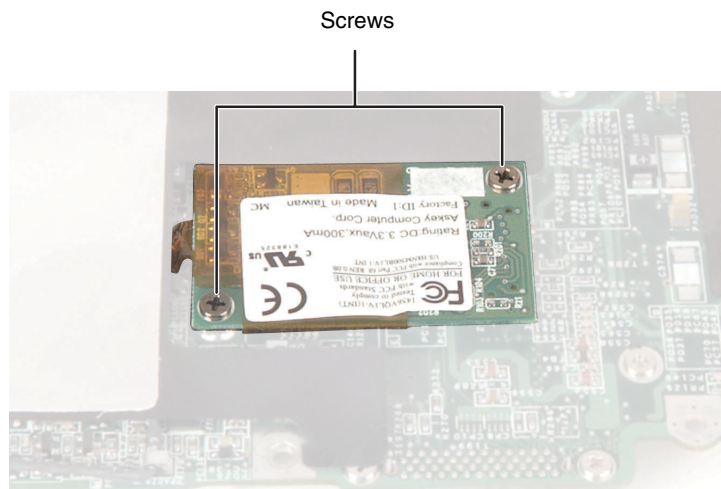
- 19** While pushing in on the PC Card eject button, remove the system board. Make sure the rear I/O panel and PC Card eject button clear the chassis bottom.



- 20** Use a flat-blade screwdriver to turn the processor lock screw 1/4-turn counter-clockwise, then remove the processor from the old system board.

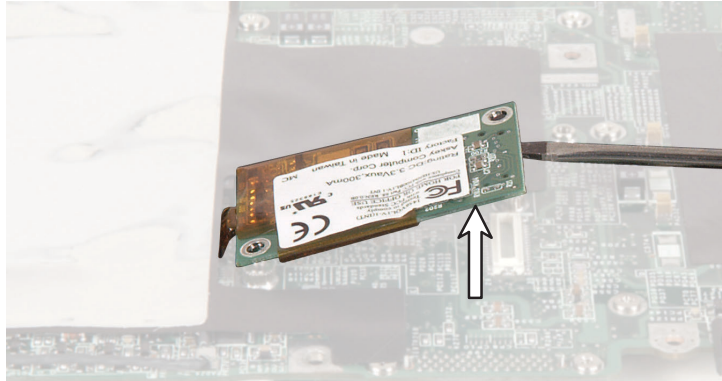


- 21** Turn the old system board over so the bottom is facing up, then remove the screws that secure the modem to the system board.

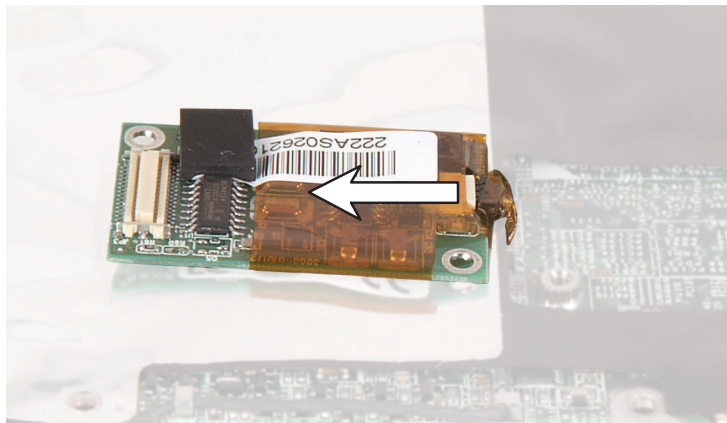


Replacing Gateway M305 Components

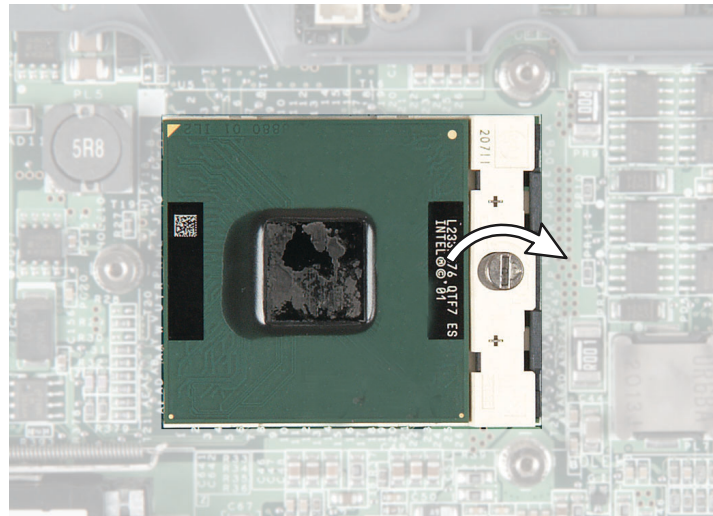
- 22** Use a flat-blade screwdriver to unplug the modem from the old system board.



- 23** Unplug the modem cable from the modem.



- 24** Install the new modem onto the new system board, then turn the board over so the top is facing up.
- 25** Install the processor onto the new system board making sure that Pin 1 on the processor (indicated by the silk-screened arrow on the corner of the processor) aligns with Pin 1 on the processor socket (indicated by the absence of a pin hole in the processor socket), then use a flat-blade screwdriver to turn the processor lock screw 1/4-turn clockwise.



Replacing Gateway M305 Components

- 26** Place the new system board into the notebook.
- 27** Replace the four black system board screws into the holes marked 2, 7, 19, and 21, and the hex nuts into the holes marked 5 and 6.
- 28** Replace the four hex nuts on the rear I/O panel.
- 29** Turn the notebook over so the bottom is facing up, then replace the two chrome screws on the bottom.
- 30** Turn the notebook over so the top is facing up, then connect the speakers.
- 31** Reassemble the notebook.



Replacing the modem

To replace the modem in the notebook, complete the instructions for [“Replacing the system board”](#) on page 71.

Tips & Tricks



You do not need to remove the processor.

Replacing Gateway M305 Components



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